



TERMS AND CONDITIONS

PRICES AND PAYMENTS

All menu pricing is GST inclusive. Menu item prices do not include wait staff, equipment hire or delivery charges. A 50% deposit is required to secure private bookings. Payment terms are 7 days on invoice. Payment can be made by credit card or EFT. A credit card surcharge of 1.5% applies (4.5% applies for American Express).

QUOTATIONS

Quotes are valid for 28 days and an acceptance email is required from clients to secure the booking. An order will be sent upon acceptance of the quote.

BOOKING DEADLINES (SELECTIONS, FINAL NUMBERS & DIETARIES)

Notification of final numbers and their dietary requirements is required 5 business days prior to your event. Slight alterations can be made no less than 4 working

CANCELLATION POLICY – PRIVATE FUNCTIONS

Your deposit will be returned in full if cancellation is made one week before your function. 75% of deposit will be returned if cancellation is 4 to 6 days prior to your function, 50% returned if 2-3 days prior, no refund if cancelled within 24 hours of the function.

CANCELLATION POLICY – COMMERCIAL FUNCTIONS

Cancellation deadline is 7 days.
25% of the total invoice is payable if your event is cancelled 5 to 6 days before your function, 50% of the total invoice is payable if cancelled 2 to 4 days prior, the full amount will be invoice if cancelled within 24 hours.

SURCHARGES

Surcharges apply to all weekend functions, deliveries at (or prior to) 8.30am, gluten-free dietary requirements and orders totalling less than \$200.

WAITERS AND CHEFS

Staff shifts are for a minimum of 3 hours and weekend rates apply. For general functions, 1 waiter member is required per 20 guests. For formal dining, 1 waiter and 1 chef is required per 10-12 guests. For substantial canape functions, 1 chef is required per 20 guests. Alternate service menu options may also require additional staff. Please see *Staff, Hire Packages and Equipment* for rates.

